



Shipping Instructions

Packaging & Shipping Instructions for Dental Office

To ensure the safety of all personnel and the proper handling of your instruments, please follow the instructions below when preparing instruments for sharpening services.

1. Clean and Sterilize Instruments

Before sending instruments to Luxe Edge, all instruments must be:

1. Thoroughly cleaned
2. Ultrasonically processed (if applicable)
3. Properly sterilized in an autoclave

For safety reasons, Luxe Edge will only accept sterilized instruments.

2. Place Instruments in Sterilization Pouches

All instruments must be placed inside sealed sterilization pouches.

- Pouches must be fully sealed.
- Pouches that arrive open or unsealed will be considered unsterilized.
- Unsterilized instruments will not be sharpened and will be returned without service.

Please do not send instruments in cassettes.

3. Organizing Instruments

To help ensure your instruments are returned properly organized:

- Place individual instruments in sterilization pouches, or
- Place instrument kits together in the same pouch.

If you would like kits to remain together, please:

1. Bag the entire kit together in the same pouch.
 2. Indicate this request on the Luxe Edge Instrument Sharpening Service Form.
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4. Complete the Service Intake Form

Please complete the Luxe Edge Instrument Sharpening Service Form and include it inside the shipping box.

This form allows us to:

- Identify your office
 - Confirm contact information
 - Verify the number of instruments submitted
 - Ensure proper return delivery
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5. Protect Instruments for Shipping

To prevent damage during transit:

- Place sterilized instruments inside a sturdy box.
- Use padding material (bubble wrap, packing paper, or foam).
- Ensure instruments cannot move freely within the box.

Sharp tips should remain protected inside their sterilization pouches.

6. Shipping Options

You may ship instruments using your preferred carrier and selected service level:

- Next-Day Shipping (office pays shipping)
- Two-Day Shipping (office pays shipping)



- No-Rush Shipping (office pays shipping)

Alternatively, Luxe Edge offers:

- Self Drop-Off / Pick-Up
- Local Pick-Up & Delivery (Weber & Davis Counties) – service fee applies

Please indicate your preferred delivery method on the Instrument Sharpening Service Form.

7. After Sharpening

Once sharpening services are complete:

- Instruments will be professionally sharpened and tested.
- Instruments will be returned safely packaged.

All instruments must be cleaned and sterilized by the dental office prior to clinical use.

Questions?

If you have questions about preparing or shipping instruments, please contact:

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